



SUAVE SOLUTIONS

Quality Offshore Software Development and BPO Services at competitive price.

building strategic relationships.

Suave Solutions is the software development and services company, focuses on long term strategic relationships with their clients. Our core competencies enable us to provide high-end solutions using client-centric approach and state of the art technologies. Our development methodologies give us competitiveness with built in quality.

We are an established company in hi-tech industry of information technology, with a commitment to provide its customers with *Reliable, Efficient* and *Quality* solutions that best fit to their needs. We specialize in providing services to help clients identify, define and realize their business objectives. We deliver business solutions tailored for the unique requirements of each individual client. Suave Solutions was established in 2002 by qualified software professionals with vision to build strategic partnerships with their clients.

The team at Suave Solutions is highly skilled and has prior working experience in leading organizations. Our Services include software development, ecommerce applications, business process reengineering, data warehousing and solutions for small and medium enterprises. We provide our clients with the full range of integrated Web Services from e-business strategy, creative design and technology architecture development to solution construction and transition management. We are specialized in following areas:

- ◆ Enterprise Solutions
- ◆ Ecommerce Applications
- ◆ Business Process Reengineering
- ◆ Data Warehousing
- ◆ Small and Medium Level Solutions

Our core services are offshore/onshore software development, business process outsourcing, online marketing (SEO/SEM) and IT services. We provide comprehensive end to end solutions to increase customer value and to better understand their business requirements. (See [services section](#) for details).

For General Inquiries: inquiry@suavesol.net

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Our Management

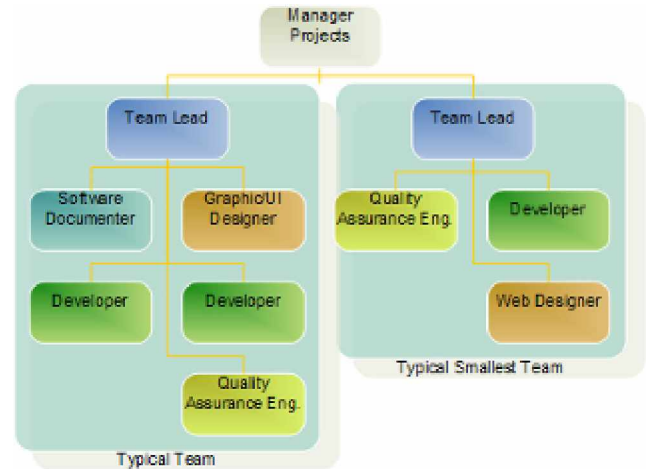
Management at Suave Solutions has combined experience of more than 10 years with rigorous software development, system support, consultation services and management experience. Our management plays vital role from project initiation to satisfied work delivery and provides utmost customer satisfaction with the concept of creating value. Our management’s continuous involvement keeps the team motivational level on pace to achieve leap of progress everyday. We strive to maintain quality work using.

- ◆ Empowering workforce to produce best of their abilities
- ◆ Continuous involvement with client
- ◆ Institutionalizing work processes to auto drive things
- ◆ Maintaining the company’s growth level
- ◆ Open door policy to expedite daily
- ◆ Commitment to provide on time delivery

Our Team

Our team is good combination of Managers, System Analysts, Senior Technical Engineers, Software and Quality Engineers. We have a team of 20 people from different institutes with an experience of 2-7 years. Our development and quality assurance teams have expertise in different tools and technologies to better develop bespoke solutions for their clients. Their diversified experience helps them to choose best fit technologies against your customized requirements.

The roles and responsibilities of each individual are well defined in team. We hold the teams to be jelled throughout the project lifecycle and focus on defined goals to achieve quality in their individual work assignments and build quality system as a whole. Our typical team structures are as follows:



Our Strategic Partnership Theory

Suave Solutions works with each client as the only single valued customer for them and this enable us to provide proper value of their money. We follow the long-term relationship strategy to help clients build their business and services using our expert knowledge and experience. As our slogan is “building strategic relationships”, this concept helps the client to think on the core competencies of their businesses and outsource other supportive work to their provider companies.

Strategic partnerships always provide long term business relationship, better understanding and increased return on investment. We put extra effort to get domain knowledge of client’s business to produce quality work based on defined and implied needs.

Due to technology evolution, business process changes and high customer’s expectations, it is getting essential to continuously improve system’s ability to enhance productivity. This highlights the need of strategic partnership with emerging business.

Our Expertise

Our Software Development and Quality Assurance teams have expertise in following tools and technologies to develop bespoke

solutions for you based on your customized requirements and using cutting edge technologies.

Web Applications

- ◆ *ASP, ASP.net*
- ◆ *JSP, Servlets, Java*
- ◆ *PHP, Perl*
- ◆ *AJAX, VBScript, JavaScript*
- ◆ *HTML, DHTML, XHTML, XML, XSL*
- ◆ *Dreamweaver*
- ◆ *RSS, ATOM 1.0*
- ◆ *WEB 2.0*

Desktop, Distributed and Client-Server Applications

- ◆ *C++*
- ◆ *C#, VB.net*
- ◆ *Java (Standard, Enterprise and Mobile Editions)*
- ◆ *Delphi*
- ◆ *Visual Basic*

Databases

- ◆ *Oracle*
- ◆ *MS SQL Server*
- ◆ *My SQL*
- ◆ *MS Access*

Web and Application Servers

- ◆ *Oracle Application Server*
- ◆ *BEA Weblogic Server*
- ◆ *JRun*
- ◆ *Apache Tomcat Server*
- ◆ *Internet Information Server*

Web/Graphic Designing

- ◆ *Fireworks*
- ◆ *Flash*
- ◆ *Adobe Photoshop*
- ◆ *Cascading Style Sheets*
- ◆ *Captivate*

Software Analysis and Design (CASE Tools)

- ◆ *UML*
- ◆ *Erwin*
- ◆ *Rational Rose*
- ◆ *Power Designer*
- ◆ *MS Visio*

Project Management & Source Control

- ◆ *Microsoft Project*
- ◆ *Visual Source Safe*
- ◆ *Rational Clear Case*

Email and web data extraction, scrapping, and collection using different parsing techniques

Our Services

Our software development services comprises of following solutions:

Enterprise Solutions

Enterprise application development is one of our main focus areas. Our team has got diversified skills to develop and manage applications that are scalable, modular and component based which covers the most part of business activities performed at enterprise level. Our team has prior working experience in developing enterprise resource planning solutions for textile and other industrial units.

We recently developed enterprise level application for one of our US based client which relates to field management, workflow management and online data reporting for mystery shopping provider companies. This application involves different stakeholders; shoppers, mystery shopping providers, schedulers, client companies and administrators to manage different transactions based on access rights.

Ecommerce Applications

In order to compete in the current business world your business needs to adopt the right technology in the right manner. Our main goal is to provide sophisticated business solutions that fulfill the dynamically changing business needs by using state of the art technologies.

We aim to provide Business to Business and Business to Consumer solutions with an urge to help our clients in increasing their profitability and productivity and to be the part of their success. This is only possible by getting the best understanding of their business needs and providing the customized solutions that are scalable and plug-able with other clients businesses. Integration and portability are main factors on which we emphasize during designing phase of your project.

Business Process Reengineering

Another area in which Suave Solutions is pursuing excellence is BPR. We recently

established this division to cater the needs of market to reengineer and improve business processes for high productivity and maintaining overall organization efficiency levels.

Small and Medium Level Solutions

Small and Medium level businesses holds large part of world's economy and its growing with the fast pace. This enables the need to be efficient, productive and managed in competitive markets. Suave Solutions provide expertise to develop solutions for SMEs to cater their precise and customized needs. We already worked with many companies by giving small solutions to create value in their services.

We developed applications ranging from small scale to large scale that aim to address the specific requirements of our clients and we can help the client to identify the areas where IT needs to be put into place. Our expertise is in providing following kind of solutions:

- ◆ Workflow Management Applications
- ◆ HR& Payroll Systems
- ◆ Inventory Control Systems
- ◆ Cash Flow Management Applications
- ◆ Accounts Management Software
- ◆ Digital Printing and Document Management Solutions
- ◆ Customized Email Applications
- ◆ Time Sheet and Management Applications
- ◆ Online Reporting Applications
- ◆ Data Scrapping and Collection Engines
- ◆ Search Engine Optimization Services
- ◆ Web site Design and Development
- ◆ Other Bespoke Solutions

e-commerce Solutions & Application Development

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Our Methodologies

Suave Solutions provides clients with a single source for strategic consulting, project management and custom development. We specialize in turnkey software development-including requirements and functional specification definition, prototyping, system analysis, application designing, coding, testing, installation, documentation and maintenance. We strive to offer our clients flexible and scalable solutions that best fit their business requirements and specifications. Our business model and development methodologies reflect our expertise in handling your work on professional level using individual engagement of our team.

Business Model

Our business models reflect the same spirit of flexibility and commitment for tailored solutions that best fit the needs. Each client and each engagement is given individual attention, including multiple options for structuring the business relationship to support a flexible and trustworthy long-term partnership.

In order to compete effectively, your business depends upon your ability to conceive and execute multiple, concurrent technology initiatives. Initiatives may challenge your existing skill sets and stretch your resources! This is where we come into play. Suave Solutions engage global delivery model to provide you flexible and highly scalable means of applying technology into your business to keep you competitive in a rapidly evolving market place. Our tailored business model gives you freedom of applying technology based on your time needs and finances.

Our software size estimation gurus help you determine a viable solution for you, based on your needs and finance. We employ a range of methodologies to estimate your project size, time and cost calculations. We divide each project goals to sub tasks and milestones and

do our best to achieve on time and performance criteria are met. This strategy gives freedom to our clients to decide about payment terms and project funding.

Development Methodology

Suave Solution provides independent technology companies with a world-class development partner that can quickly scale up and deliver critical projects which provide excellent results with consistency.

Suave Solutions software development methodologies are based on project nature, size, user requirements, delivery time and financing. We employ tailored "Software Development Lifecycle for Small Projects", "Spiral Model" and "Waterfall model" methodology based on project type and supported by strong project management discipline to deliver consistently superior results. Our field-proven global delivery methodology enables us to shorten total delivery time, accelerate time-to-market and deliver significantly higher value for our client's investment. In many cases, Suave Solution is able to undertake projects and deliver business value that would not otherwise be possible due to prohibitive cost, unavailability of needed expertise or unacceptably long time to market. Our development methodologies are fully intact with offshore development and have the capabilities to overcome issues raised during client interaction and requirements gathering.

Suave Solutions has already used 'Tailored Software Development Lifecycle for Small Projects' for a number of projects which fall under the category of 'Small and Medium level solutions' and "Ecommerce applications". We have also employed Web Engineering methodologies for web based projects and delivered successful results. Our 'Tailored Software Development Lifecycle for Small Projects' is as follows:

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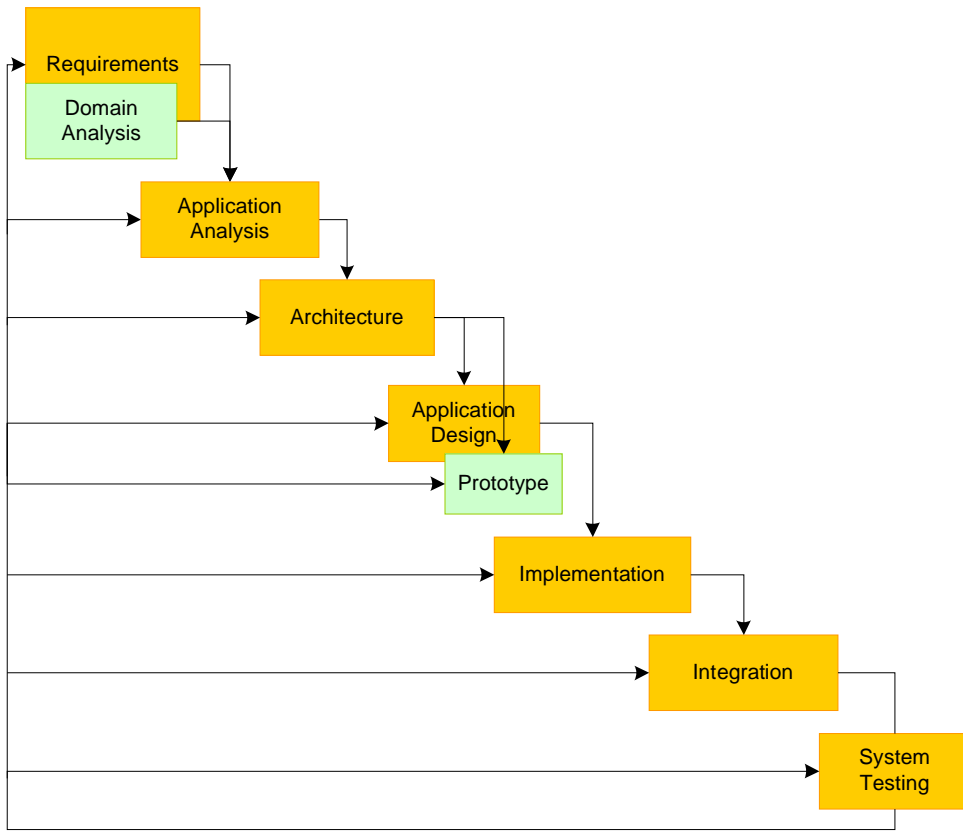
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Tailored Software Development Process for Small Projects

Each phase of our employed development methodologies outputs artifacts and valuable deliverables, which becomes the input of next phase and that makes possible to end with quality product and on time shipment. Following artifacts will be generated and acts as the output of all activities performed within each phase separately:

Phase	Documents/Artifacts
Requirements & Domain Analysis	<ul style="list-style-type: none"> • Business Modeling • System Communication Diagrams • Use Cases • Software Requirement Specification
Application Analysis	<ul style="list-style-type: none"> • Package Diagrams • Identification of Modules and Composition of System • Detail Use Cases • Identification of User Interfaces

	<ul style="list-style-type: none"> • Data Flow Diagrams • Functional Specification
Architecture	<ul style="list-style-type: none"> • High Level Architecture Diagrams
Prototype	<ul style="list-style-type: none"> • User Interfaces with application Flow • Demo Application
Application Design	<ul style="list-style-type: none"> • Detail Design; Object Model, Sequence Diagrams
Implementation	<ul style="list-style-type: none"> • State Diagrams • Coding • Unit Testing • Deployment Diagrams • Test Cases • Functional Testing
Integration	<ul style="list-style-type: none"> • Complete Functional System
System Testing	<ul style="list-style-type: none"> • Bug Free System compliant with User's Requirements
UAT	<ul style="list-style-type: none"> • System Compliance Certificate

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Project Management Approach

Our management has separate and individual approach for each project throughout the Software Development Lifecycle. In our organization project management has an integrated and centralized role along with configuration management and complete environment. We employ three centralized activities; Management, Environment and Configuration Management of RUP in our development methodologies. This approach delivers consistent results with value added support to each individual client that turns into client's profits and productivity. We have complete monitoring, tracking and controlling mechanisms for each project. Risk Analysis

and prior intimation of each identified risk for projects at each single phase of SDLC is also part of our approach.

“Delivering value through strategic partnerships” is our slogan and we believe on 100% retention of clients by increasing value to their services.

Our Portfolio

Our client base is in US, UK, Australia, India, Pakistan and Singapore. We are also working for number of IT Companies as offshore development office due to cost-effective solutions and professional resource availability. Suave comparatively provide services at low price rate as compared to other offshore development companies. We have the capacity and capability to learn new avenues in the changing world. Our offshore development office is located at the emerging hub of software professionals.

Database Applications and Ecommerce Solutions

Empower an online mystery shopping and marketing research system to manage resources of Mystery Shopping Providers. It provides field & workflow management and online data reporting applications. It's the state of the art system to facilitate client companies in conducting their Programs and Online Surveys. The system provide functionality to cover different stakeholders; Mystery Shopping Provider Company, MSPs Client's Company, Shoppers and Administration Panel. Shoppers can perform and manage their shops and payments using Empower's Shopper Portal. It also provides interface to Client Companies to view progress of their current and previous Programs and make right decisions based on statistical data. [Click here](#) for online demo

Developed for [Total Research Solutions](#), Inc. USA

Enquire is an online survey application building system which provides an integrated solution to conduct online surveys. It provides comprehensive functionality to create/update surveys, manage your contacts and distribution lists, multiple ways to distribute, collect responses, show results in graphical form and many others. The System even shows detail statistics against each question. [Click here](#) for online demo

Developed for [Total Research Solutions](#), Inc. USA

Activity Pro 2.0 is an online application to provide facility to record resources attendance and time management. It also provides functionality to monitor activities on daily/weekly/monthly basis. The system provides functionality to record check in and checkout times from any interface i.e. Magnetic Card Reader, Thumb Scanning, Eye Scanning, Hand Scanning, Punch Card Reader, Voice Recognition and Face Recognition. System's comprehensive reporting utility can be used to view data of any employee, day, week, month and year. [Click here](#) for online demo

Suave DX Server is utility virtual printer application to generate PDF files from any document using printer spooling. Server can be shared over network like normal printer sharing. It also provides toolbar buttons to use with different MS Office applications. [Click here](#) for online demo

School Management System developed for [School of Healing Arts](#), San Diego, California, USA, is an online web based workflow management system to manage day to day activities of school. System provides different views for school Administration, Teaching Staff and Students to manage different program/courses offered in school, schedule course classes, maintains students and instructor records, request courses and classes registration, view courses completed and manage profiles. System also provides course registration and class attendance management functionalities. Reports can be accessed to view the required information. [Click here](#) for online demo

Developed for School of Healing Arts, USA

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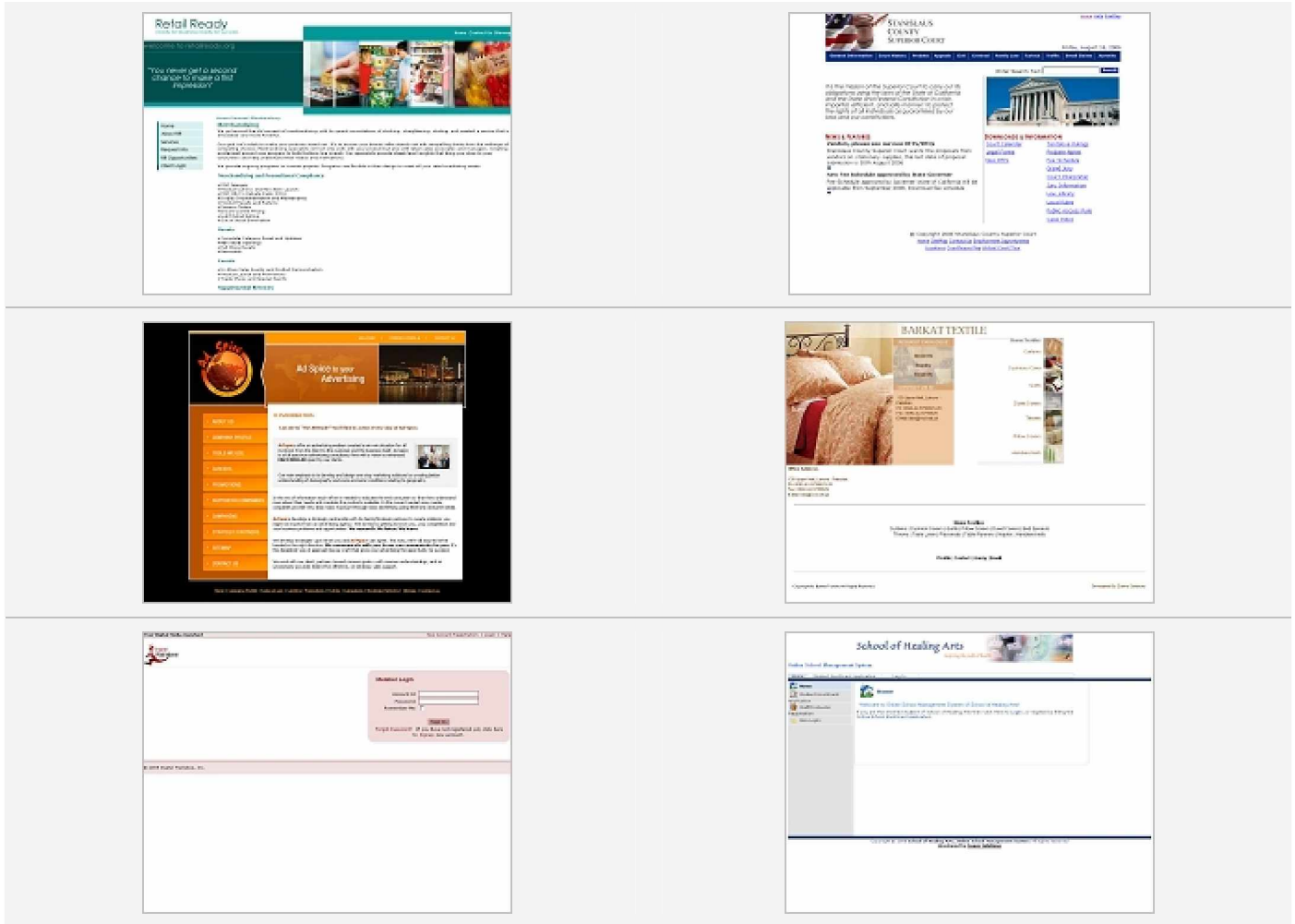
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Data Scrapping Applications/Utilities allows data scrapping using html parsing and data extraction techniques from any source or websites. Suave Solutions developed number of applications for different clients to provide data in Oracle, SQL Server, MS Access databases, Excel Sheets, CSV files and XML. [Click here](#) for online demo

Website Designs

Following are the some of our website design created by our design team.



Clients

Some of our valuable clients are listed below.



Mystery Shopper Central

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Contact Us

Please feel free to call or email us for further inquiries about our services.

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